

People Scrutiny Commission

6th December 2023

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Community Care and Support

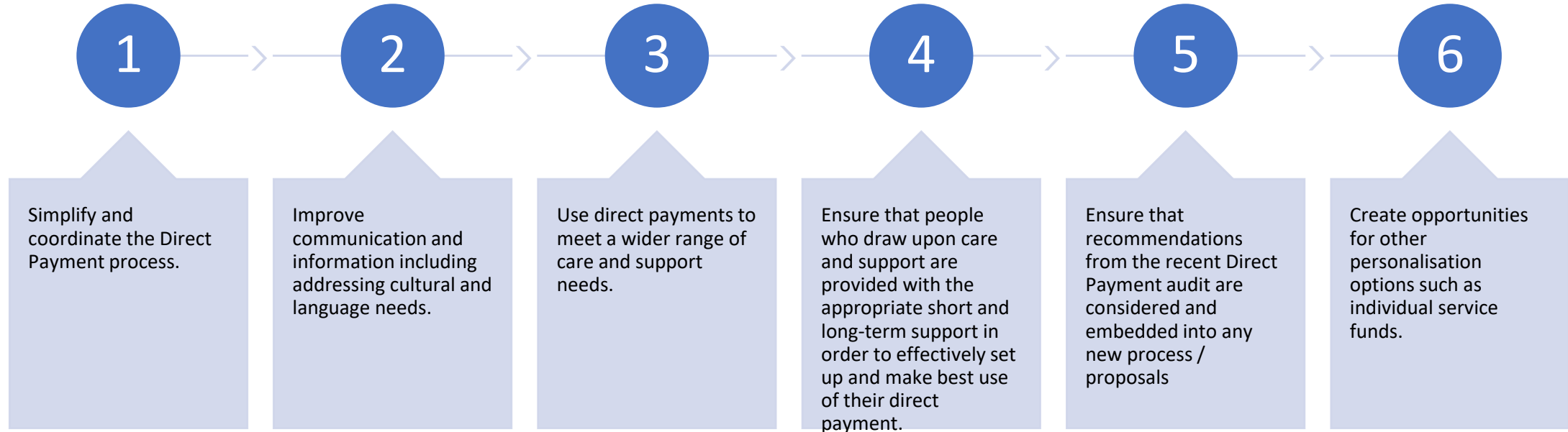
Direct Payments and Community Services

Direct Payments is 'money given to individuals by social services departments to buy the care and support they have been assessed as needing'. DPs not only offer choice and control but if managed well 'produces positive outcomes for people across different population groups'. This is because it places the person at the centre of decisions relating to their care and support needs

Priority within the Adult Social Care Transformation programme to increase uptake of direct payments inline with national benchmark (26%)

Project priorities developed by stakeholders and people who draw upon care and support and best practice

Project Objectives



Achievements to date

Development of a
Direct Payment
Support Hub

Increasing
practitioner
confidence,
knowledge and skills

Increasing the Direct
Payment Personal
Assistance (PA) rate .

Personalisation Lot
on the Adult Social
Care Single
Framework

DP provider reviews
pilot

Improving
accessibility by
working with
communities

Development of
services to support
personalisation

Planned activity over next 12 months

- 1**
Tender the Direct Payment Support Contract
- 2**
Tender Introductory Agency Contract
- 3**
Commission Individual Service Funds Pilot
- 4**
Evaluate the DP provider reviews pilot and embed learning
- 5**
Collaborate with people with lived expertise on the DP Policy
- 6**
Evaluate the impact of the DP Support Hub
- 7**
Further embed and improve social work staff knowledge and skills

How will progress be monitored?

- Progress monitored through the Adult Social Care Transformation Board.
- It should be noted that despite the variety of achievements and activity planned over the next 12 months, transformation will be challenging, especially without transformation investment. Transformational investment will help accelerate the uptake of Direct Payments and personalisation.